



ALL Meeting Planner ‘Start Meeting Like This’ Promotion 2020

The ALL – Accor Live Limitless (ALL) Conditions of Use and ALL Meeting Planner General Terms and apply to this Offer and the terms and conditions herein.

“Eligible Event” means any meeting, conference or other professional event booked and held at the hotels participating in this Offer, and in accordance with the ALL Meeting Planner General Terms & Conditions.

“Offer” means the award of ALL bonus Rewards points.

OFFER TERMS AND CONDITIONS:

1. To qualify to receive the Offer, the following criteria must be met:
 - a) Offer is only open to ALL Meeting Planner members (as defined under the Meeting Planner Terms and Conditions at https://meetings.accor.com/loyalty-program/meetingplanner/pdf/terms_and_conditions_meetingplanner.en.pdf). To join the program, visit <https://all.accor.com/loyalty-program/earn/meetingplanner/index.en.shtml>
 - b) the Offer is only valid for Eligible Events with a total minimum spend of AU\$2,000 (or the equivalent participating country’s currency value) which is booked between 27 January 2020 and 31 December 2020, both dates inclusive (“Campaign Duration”), at any of the participating hotels in Australia, New Zealand, Fiji, French Polynesia and the Alana Moana Hotel Honolulu (for a list of non-participating hotels go to https://all.accor.com/gb/loyalty-program/user/hotels_exception.shtml), and held between 27 January 2020 and 31 January 2021 (both dates inclusive).
 - c) the Eligible Events must be contracted and deposit paid for before the member can receive the bonus ALL Rewards points;
 - d) the ALL Loyalty card number must be included in the event contract.
2. The number of Eligible Events eligible for the Offer is unlimited.
3. The Offer is awarded in ALL Rewards points, not ALL Status points. The bonus of ALL Rewards points is offered in addition to the ALL Rewards points and ALL Status points that are earned by the Member for each eligible event as per the ALL General Conditions of Use and are calculated based on the ALL Meeting Planner earn rate of 1 Reward point for every 2 euros of eligible expenditure.
4. Each eligible event will receive an Offer of Double ALL Rewards points. The bonus Rewards points will be calculated off the total value of the event at the time of contracting. The bonus Rewards points will be credited to the Member’s account within 6 to 8 weeks after the deposit has been paid at the participating hotel. At the conclusion of the event the regular Rewards points and Status points accrued from the event are credited by the participating hotel after receiving payment in full. The

amount of the bonus Rewards points may vary from the regular Rewards points subject to currency conversion rates at the time of crediting to the member account.

5. This Offer cannot be combined with other current promotional offers or advantages for ALL Meeting Planners. If the Eligible Event meets the terms and conditions for several offers, only the ALL Rewards points linked to the most generous offer (the offer which allows the Member to earn the highest number of ALL Rewards points) will be credited to the Member's account.
6. Any Eligible Event partly or entirely paid with ALL Rewards points will not be eligible to receive this Offer.
7. Accor reserves the option to amend the terms and conditions of this Offer or to terminate the same without notice.

LIMITLESS EXPERIENCE PRIZE TERMS AND CONDITIONS:

Information on how to enter the Promotion forms part of these terms and conditions. Entries not made in accordance with these terms and conditions will be disqualified.

Section 1: Promotion

1. **Promotion:** Contract an event at any participating Accor property in Australia, New Zealand, Fiji or French Polynesia between 27 January 2020 and 31 December 2020, for events to be held between 27 January 2020 and 31 January 2021, and earn;
 - X2 Rewards points for minimum event spend of AU\$2,000 to AU\$14,999 (or the equivalent participating country's currency)
 - X2 Rewards points for minimum event spend of AU\$15,000 or more (or the equivalent participating country's currency) and a chance to win a Limitless Experience of choice

a) Non-Participating Hotels: For a list of Accor hotels not participating in the ALL – Accor Live Limitless (ALL) program, go to https://all.accor.com/gb/loyalty-program/user/hotels_exception.shtml
2. **The Promoter** is AAPC Limited (ABN 87 009 175 820) of Level 30, Angel Place, 123 Pitt Street, Sydney, NSW, 2000, Australia.
3. **Promotion period:** The promotion will commence at 12.01am (AEDT) on 27 January 2020 and will close at 11.59pm (AEST) on 31 December 2020. All times recorded throughout these terms and conditions are in Australian Eastern Standard Time and Australian Eastern Daylight Time.

Section 2: Eligibility

4. **Eligibility:** To be eligible to participate in this Promotion, the participant must during the Promotion:
 - a) be above 18 years of age; and
 - b) be a current member of the ALL Meeting Planner Loyalty Program for the duration of the Promotion; and
 - c) have signed a hotel event contract (valid for new bookings only), and paid the non-refundable deposit, with a participating hotel between 27 January 2020 and 31

December 2020, for an event to be held between 27 January 2020 and 31 January 2021; and

- d) have signed a hotel event contract with a minimum spend of AU\$2,000 (or the equivalent participating country's currency value); and
- e) adhere to the eligibility rules of the ALL Meeting Planner program (terms and conditions can be found at https://meetings.accor.com/loyalty-program/meetingplanner/pdf/terms_and_conditions_meetingplanner.en.pdf); and
- f) Quote their ALL Meeting Planner membership number with every booking

Non-eligibility: Employees of the Promoter, their immediate families, its agencies and companies associated with this Incentive, and ALL members who reside in a country/region where entry into this promotion is prohibited by law, are not eligible to enter.

Entrants are not eligible to enter the Promotion or win any Prize if they are a director or manager, an employee or immediate family member of an employee of the Promoter, or an employee of their agencies associated with the Promotion.

Section 3: Entry to the Promotion

5. To enter the Promotion, eligible entrants must:

- a) Sign a hotel event contract and pay a non-refundable deposit with a participating hotel during the Promotion period to automatically receive one (1) entry into the prize draw for every eligible event of AU\$15,000 or more (or the equivalent participating country's currency) contracted during the Promotion period.

Section 4: Draw

6. **Draw:** A representative of the Promoter will conduct a computerised random draw from all eligible entries received between 12.01am (AEDT/AEST) and 11.59pm (AEDT/AEST) on the date outlined in the 'Event Contract Signed' column in the table below. The draw will be conducted at 2.00pm (AEST) at MDSA, Level 17, 40 Mount Street, North Sydney NSW 2060 on date outlined in the 'Date of Draw' column in the table below. All eligible entrants with a spend of AU\$15,000 or more (or the equivalent participating country's currency) will be entered in the Prize Draw.

Prize Draw:

	Event Contract Signed	Date of Draw	Date of Notification	Online Announcement
Prize Draw	27 January 2020 and 31 December 2020	12 January 2021	14 January 2021	19 January 2021

Section 5: Prizes

7. Prize Components & Conditions:

There is one prize draw with one prize to be won. The first eligible entrant in the draw will receive the applicable prize. The prize is a choice of either option 1 or option 2 both valued at a maximum prize pool value of AU\$26,000 (or the equivalent participating country's currency value):

Option 1 – Croatia:

A Limitless Experience to Croatia which includes the following:

- Five (5) nights' accommodation at Rixos Premium Dubrovnik Hotel for two (2) people
- Return Business Class flights for two (2) people from the prize winner's closest capital city
- Daily breakfast for two (2) people at Rixos Premium Dubrovnik Hotel
- Return transfers from Dubrovnik Airport to Rixos Premium Dubrovnik Hotel for two (2) people
- Spa treatments for two (2) people at Anjana SPA to the value of AU\$1,000
- Private one (1) day (8 hour) boat tour of Elaphite Islands with sailing company of the Promoters choice to the value of AU\$1,000; or

Option 2 – Pacific:

A Limitless Experience across the Pacific (Australia, New Zealand, Fiji and French Polynesia) which includes gift vouchers to be used with the following supplier's to the nominated amount or the equivalent participating country's currency value:

- On a hotel stay with Accor Hotels to the value of AU\$13,000
- On flights with Qantas Airways to the value of AU\$10,000
- On car hire with either Europcar or Hertz to the value of AU\$3,000

Each supplier's individual terms and conditions apply including maximum value of individual vouchers that can be purchased and redeemed. Any portion of a prize voucher not used by the expiration date will be forfeited, and no compensation will be given or paid in lieu.

The Promoter accepts no responsibility for any variation in the value of a Prize. Values are based on the recommended retail value and exchange rate at the time of printing.

8. **General Prize Conditions:** Each Prize is subject to the following conditions:

- a) **No exchange of Prize:** A Prize can be transferred to a person 18 years or over at the absolute discretion of the Promoter. However, it cannot be exchanged or redeemed for cash. If for any reason, a Prize Winner cannot take any component of the Prize and he/she does not wish to transfer the Prize, then the Prize will be forfeited;
- b) **Taxes:** If a Prize or receipt incurs a tax liability, the Prize Winner is liable for payment of such tax;
- c) **Croatia Prize Validity:**
 - **Accommodation** – Hotel stay is subject to hotel availability and black-out dates may apply. Prize must be taken within a twelve (12) month period from date of issue.
 - **Flights** – Flights are subject to availability of the airline of the Promotor's choice, and must be taken within a twelve (12) month period from date of issue. Black-out dates may apply. Flight itinerary and stop over locations are at the discretion of the Promoter and any requested changes to flights will be at the cost to the Prize Winner. There can be no changes to travel arrangements once tickets have been issued. Bookings must be made at least 30 days prior to departure.
 - **Transport** – Transfers must be taken from Dubrovnik Airport to Rixos Premium Dubrovnik Hotel and return journey only.
 - **Private Boat Tour** – Does not include admission to private islands on the tour, food ordered by Prize Winner in any external dining venues while on tour, or gratuity to skippers and crew.

- d) The prize or any element thereof cannot be used in conjunction with any Frequent Flyer or Loyalty Programme;
 - e) All components of the prize must be taken together. Travel restrictions may apply. The winner and their travel companion must travel together. Meals, transfer costs, tips, domestic travel to and from any departure point, room service, minibar, telephone charges and any other personal expenses, (other than those specified in clause 8), is the responsibility of the winner and their travel companion. If for any reason, the winner is unable to accept their prize as stated, and within the dates indicated, the winner will forfeit the prize and no compensation will be given in lieu;
 - f) Any travel or entry documentation such as passports, entry visas & any insurances, will be the responsibility of the winner and their travel companion. It is the winner's responsibility to check with government travel advisory and immigration authorities regarding travel requirements and eligibility. Any fines, penalties, payments and expenditure incurred as a result of not meeting such requirements are the sole responsibility of the winner and their travel companion;
 - g) The Promoter is not responsible for any cancellation, postponement, delay or rescheduling of any element of the prize. Any costs, without limitation, incurred, will be the sole responsibility of the prize winner;
 - h) In the event of war, terrorism, state of emergency, disaster or any other circumstance beyond the control of the Promoter, the Promoter reserves the right to either provide an alternative travel destination to the same value as the original prize or, subject to any applicable laws or written directions made under applicable legislation, to cancel, terminate, modify or suspend the promotion. The Promoter and any associated companies involved in the Promotion, make no representation as to the safety, conditions or other issues that may exist/apply, regarding the prize. It is the sole responsibility of the winner and their travel companion, to make all reasonable enquiries with all relevant government travel advisory bodies for information regarding the safety and any other situation at a prize destination or location.
9. If a prize, or any portion of the prize, is unavailable, for whatever reason, the Promoter reserves the right to substitute the prize for a prize of equal or greater value, subject to state regulation and subsequent approval.

Section 6: Prize Winner

10. **Contact:** The Promoter will contact the Prize Winner in writing within two (2) business days of draw (dates of notification and announcements are outlined in the table included in Section 4, Condition 6) to confirm their eligibility under these terms and conditions and to confirm whether the Prize Winner wishes to claim their Prize. The name of the Prize Winner will be published on www.accorconferences.com.au for a minimum of 28 days, and in The Australian newspaper on 19 January 2021.
11. **Claim of Prize:** If a Prize Winner wishes to claim their Prize, the Prize Winner must confirm this fact and their eligibility to win under these terms and conditions within 3 months of the applicable draw. If a Prize Winner fails to do so by the deadline, the Prize Winner will be deemed to have forfeited their Prize.
12. **Redraws:** Subject to applicable law, in the event that a Prize remains unclaimed, the Promoter will conduct further draws, following the same procedure and format as set out under the Section 4 above. The redraw will take place at the same time and location as the original draw 3.5 months after the date of the original draw on 12 April 2021, if required.

13. **Redraw Winner:** The Prize Winner from the redraw will be notified in writing within two business days of the redraw, and prize winner will also have their name published in The Australian newspaper on 3 19 April 2021. In the event that the Prize Winner is not eligible, the Promoter will conduct a redraw until the Prize is awarded (subject to any further regulatory directions).
14. **Winner Publicity:** In accepting a Prize, the Prize Winner agrees to participate in any publicity arrangements made by or on the behalf of the Promoter. The Prize Winner further acknowledges that the Promoter reserves the right to publicise their name, address and photographs without any payment being made to them in respect of this Promotion.

Section 7: General Conditions

15. **Lost, Delayed Communication:** The Promoter will not be responsible for any delayed, lost or misdirected mail or any other communication.
16. **Release:** To the fullest extent permissible by law, each entrant in the Promotion including without limitation the Prize Winner, releases the Promoter from any claim, loss, damage, expense (including any claim for legal expenses), cost or charge sustained or in any way incurred by such entrant in connection with the Prizes or their participation in the Promotion. The Promoter, its related bodies corporate, their officers, employees and agents will not be liable for any loss, damage or personal injury whatsoever (including but not limited to direct, indirect, consequential and economic loss) suffered or sustained in connection with this Promotion, the promotion of this Promotion, or the use of any Prizes, except for any liability which cannot be excluded by law. Further, to the fullest extent permitted by law, the Promoter excludes liability for any problems or technical malfunction of any telephone network or lines, computer online systems, servers, or providers, computer equipment, software, technical problems or traffic congestion on the Internet or any website, or any unauthorised intervention, or any combination thereof, including any non-delivery or corruption of entries to the Promoter, injury or damage to participants' or any other person's computer related to or resulting from participation in or down-loading any materials in this Promotion. The use of any automated entry software or any other mechanical or electronic means that allows an entrant to automatically enter repeatedly is prohibited and will render all entries submitted by that entrant invalid.
17. **Force Majeure:** Subject to State legislation the Promoter will not be responsible for any act, omission, failure or delay by the Promoter that is due to an act of God, riots, acts of terrorism, storms, fire, any labour or industrial dispute, any strike, and other acts, which are not reasonably within the control of the Promoter.
18. **Disputes:** In the event of a dispute, the decision of the Promoter is final and binding and no correspondence will be entered into.
19. **Privacy Notice:** During the course of the Promotion, the Promoter may collect personal information in relation to entrants. This may include, but is not limited to, the names, email addresses, telephone numbers and Travel Credit card details of the entrants, provided by the entrant on the online enquiry form, registration form or when paying for services provided by the participating Hotel. The entrant's personal information is collected so the Promoter is able to conduct the Prize Draw and to contact and award the Prizes to the Prize Winner, to publish the results of the Promotion and to publicise the Promotion.
20. **Consent to use of Personal Information for Marketing Purposes:** Furthermore, by entering this Promotion, unless otherwise advised by the entrant, each entrant

consents to the retention and use of the information collected pursuant to Clause 19 by the Promoter, which trades as Accor Asia Pacific and the Accor Group. For details about who we are, how we may use your information and what your rights are under the new privacy laws, please see our Privacy Policy, which is available from the Promoter at the address provided in Section 1, Clause 2 or online at <https://all.accor.com/security-certificate/index.en.shtml>. Uses may include future promotional, marketing and publicity purposes without any further reference or payment or other compensation to the entrant, or distribution of marketing materials for goods or services in the tourism, hospitality and services industries from the Accor Group or from companies in the tourism and hospitality industry in which the Promoter holds shares.

21. Authorised under NSW Permit No. LTPS/20/41606, ACT TP20/00104 & SA Licence No. T20/80.